

# Stephen Verdi

## Operations Manager, GE Command Centres



### Summary

- Stephen is the Operations Manager for the European Command Centre business, helping drive solution development, team development and business development. He brings 15 years of GE experience in Command Centres, clinical operations consulting, data analytics, project management, and engineering design.
- Leveraging his technical acumen and leadership experience, Stephen has become a trusted advisor to clients and is recognised for delivering outcomes in the areas of patient throughput, capacity management, process improvement and operating theatre scheduling. His expertise in data analytics and simulation modeling has been applied to identify and eliminate flow bottlenecks, uncover latent capacity in complex systems, predict the impact of change, and drive data-supported solutions.

### Work History

- Stephen joined GE Healthcare Partners in the UK in 2017 following 5 years as a Manager and Senior Consultant with their sister practice in the United States. Most recently he served as Programme Manager for the first Command Centre programme in Europe at Bradford Teaching Hospitals NHS Foundation Trust.
- While in the US, Stephen led a number of first-of-kind transformation programs for large teaching hospitals, focusing primarily on improving patient throughput in ED and inpatient wards, developing strategies for effective use of physical and human capacity, optimising OR theatre schedules, and leading institutions through the change associated with these programs. He was a member of the GE team that delivered the ground-breaking Command Centre at The Johns Hopkins Hospital.
- Prior to entering healthcare consulting, Stephen held a range of positions in Engineering and product development within GE that developed the skills in analytics, project management and leadership that he leverages on a daily basis as a consultant.

### Education

MS Electrical & Computer Engineering  
Marquette University, USA

BSc Biomedical Engineering  
BSc Electrical Engineering  
Duke University, USA

### Key Skills

- Management of institutional transformation
- Process improvement
- Leading effective change
- Simulation modeling and advanced analytics
- Dashboarding and data visualisation
- Operational improvement in healthcare
- Leadership and Governance

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